



## Frequently Asked Questions

[Do you have to be a JCC member to host a meeting or event?](#)

No, Mandell JCC Meeting & Event Venues are open to everyone.

[Can I package various venues together to accommodate my event needs?](#)

Absolutely! One of the advantages to working with Mandell JCC Meetings & Events is that we are your one-stop-shop for all of your needs. For example, you may wish to hold meetings and then allow your attendees to squeeze in a workout in our state of the art fitness facility. Or you may wish to offer team building at our Waterfront Retreat and host an evening reception at the Swim & Tennis Center. We will work with you to custom design whatever it is that you need.

[Are there any discounts available for non-profit organizations?](#)

Yes, we do extend special rates for non-profit organizations.

[Are there any discounts available for recurring bookings?](#)

Yes, we value building relationships and would be happy to partner with you to book recurring meetings or events.

[What can I expect from my Meetings & Events Manager?](#)

The Manager is your personal concierge, working closely with you to deeply understand your objectives, and to ensure that we help you to achieve your ROO (Return On Objectives). Our responsive team can coordinate all the details end-to-end, offering you the creative solutions and flexibility you need along the way.

[Can I serve alcohol at my event?](#)

Yes, alcohol is permitted at all venues.

[Do you host school outings?](#)

We can easily host school outings at any of our four outdoor or sports facilities.

[What is the booking process?](#)

You can simply call or email our Meetings & Events Manager, and they will handle all the details.

[Do you require a deposit?](#)

A 20% deposit is required on all bookings.

[What is your cancellation policy?](#)

Because we have held the venue especially for you, depending on circumstances, we can look to reschedule your event. Refunds of your deposit are also possible.